

**How Service Providers Can Help A Family Member Say Goodbye  
to a Dying Loved One from a Distance**

Sample Script v2

Clinician	Family
I'm one of the doctors on the team. I'm here to walk you through this.	Wow. I have no idea what to do or what to say
We have the opportunity to make this time special. Do you want to think for a minute?	My mind is blank, honestly
Here are 5 things you might want to say. Just pick the ones that ring true for you Please forgive me I forgive you Thank you I love you Goodbye Do any of those ring true for you?	Maybe I'll just start with Thank you. Is that ok?
I think that is a beautiful thing to say	But can he even hear me?
He can probably hear you even if he can't answer. He'll recognize your voice.	Ok. I'll do thank you, and see where it goes from there.
"If my [daughter] were saying that to me, I would feel so valued and so touched."	Silence cut
You can start whenever you're ready. I have the phone right next to his ear.	Hey dad it's me...
Blackout	
	I think I've said everything
It was so loving. I felt privileged to be part of it. How are you doing?	Oh thank you.
I can see that he meant so much to you.	He was an amazing man. I am going to miss him.
Can you stay on the line for a minute? I just want to check on how you are doing.	

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